



James Dawson Global Hose Quality Policy

We are committed to be a world-class leader in our business. We believe that exceeding the expectations of our customers, employees and suppliers is the most important means to achieve and maintain this leadership.

Meeting these quality expectations requires our commitment to the finest practices in innovation, quality control, and by creating an environment that encourages all employees, through competency of training and communication, to pursue the aim of continuous improvement in everything we do.

Quality objectives set at management review are documented and monitored at regular management meetings, and communicated through the key measures charts.

This commitment to customer satisfaction is to govern our relationships and actions with our customers, both internal and external, our suppliers and our employees.

C. Blackford
Managing Director